

## CREDIT APPLICATION **CUSTOMER INFORMATION**

2843 Samco Road Suite A Acct #: \_\_\_\_\_ recision Surgical Instruments Inc. Rapid City, SD 57702 PH: (800) 657-8057 Website: https://mastel.com Date: FAX: (605) 343-3631 Email: mastel@mastel.com COMPANY NAME: \_\_\_\_\_ CORPORATION: STATE OF **PARTNERSHIP** SOLE PROPRIETOR OTHER YEARS IN BUSINESS \_\_\_\_\_ PHONE (\_\_\_\_) \_\_\_\_ - \_\_\_\_ FAX (\_\_\_\_) \_\_\_ - \_\_\_\_ WEBSITE A/P EMAIL ADDRESS: ADDRESSES: Invoices and statements will be mailed to 'Billing Address' only. Additional shipping addresses and addresses designating 'Sold To' may be submitted on the reverse or a separate page. **BILLING ADDRESS** SHIPPING ADDRESS (if different) Address Address CITY CITY STATE/PROVINCE STATE/PROVINCE ZIP CODE ZIP CODE COUNTRY COUNTRY PARTNERS/CORPORATE OFFICIALS: Name Address SSN Title 1. \_\_\_\_\_ **BANKING INFORMATION:** Bank Address Acct # Type Contact TRADE REFERENCES: Name Address Acct # Phone # Contact 1. \_\_\_\_\_\_ \_\_\_\_ \_\_\_\_ PERSONS AUTHORIZED TO CHARGE MY ACCOUNT: **PURCHASE ORDER REQUIREMENTS:** NO AUTHORIZATION IS REQUIRED TO CHARGE TO MY ACCOUNT. NO PURCHASE ORDER REQUIRED THE FOLLOWING PERSONS ARE AUTHORIZED TO CHARGE MY ACCOUNT PURCHASE ORDERS ARE REQUIRED ACCOUNTS PAYABLE CONTACT: PURCHASING AGENT: \*\*If all areas are not fully completed, you assume full responsibility for charges made to this account. I HAVE READ MASTEL'S CREDIT POLICY (PAGE 2) AND AGREE TO THE TERMS AND CONDITIONS SET THEREIN. RECEIPT OF A COPY OF THE CREDIT POLICY IS ACKNOWLEDGED. THE ABOVE INFORMATION IS SUBMITTED FOR THE SOLE PURPOSE OF OPENING A COMMERCIAL ACCOUNT AND I HEREBY CERTIFY THE INFORMATION

\_\_\_\_\_ SIGNATURE

TO BE TRUE AND CORRECT.

TITLE

DATE



## CREDIT POLICY

2843 Samco Road Suite A Rapid City, SD 57702

IN CONSIDERATION OF MASTEL PRECISION MAINTAINING A COMMERCIAL CHARGE ACCOUNT, I AGREE TO THE FOLLOWING TERMS AND CONDITIONS REGARDING ALL PURCHASES MADE BY ME OR ANYONE AUTHORIZED BY ME.

- 1.) **ACCEPTANCE.** Use of charge account will constitute acceptance of this agreement. If this is a joint account, each party will be bound by this agreement.
- 2.) TERMS/PAYMENTS. In the 1st week of each month, Mastel Precision will send me a statement showing all unpaid and partially paid invoices and credit memos. Invoices for an order are sent at the same time the order is shipped. I understand that all charges are due within 30 days of the invoice date (unless arranged and extended by the credit department at the time of purchase). Accounts with balances 30 days past due will be placed on a watch list; accounts 60 days past due may be placed on Prepayment status; accounts 90 days or more past due will be placed on hold (no purchases) and may be submitted to collections. Accounts 60 and 90 days past due will not be restored to original terms unless the account is paid in full. Accounts sent to collections will not be restored to a credit status and will be restored to Prepayment status only when the total amount due on the account is received.
- 3.) **CREDIT CARDS.** Mastel Precision accepts all major credit cards. Credit card numbers can also be used on the Loaner/Trial Agreements (contact Customer Service/Sales for information) in place of a deposit.
- 4.) **EXTENDED CREDIT ARRANGEMENTS.** If I desire an extended period of time in which to pay for purchases, I agree to contact the credit department and make the necessary arrangements prior to purchase.
- 5.) **CHANGE IN TERMS.** Upon prior notice to me, Mastel Precision may change the terms of this agreement. New terms will apply only to purchases made after the effective date of change.
- 6.) **RESTOCKING FEES.** I agree to pay for any restocking fees on merchandise returned. Product credit may be offered for returned merchandise provided:
  - a. The product is returned to Mastel Precision within 30 days of the date of shipment to the customer (unless other-wise-agreed to in writing).
  - b. The product is returned, by me, in its original case, and in the exact condition it was received.
  - c. The product passes a mandatory inspection and can be returned to inventory.

All items received after the due date of the invoice are subject to a 15% restocking fee. No credit will be issued for any item returned after 30 days from the date of invoice. If returned goods are damaged, paying the cost of the damage will be my responsibility.

- 7.) WARRANTY. Mastel Precision offers warranties on parts and labor against manufacturing defects. Reference Mastel's Warranty Document (LD0002) available at https://mastel.com/policies-legal-documents/productwarranties/ for more details. Defects will be determined by Mastel Precision upon receipt of the item. All other repairs will be the responsibility of me, the customer.
- 8.) **TERMINATION OF THE AGREEMENT.** Mastel Precision reserves the right to terminate, at any time, with or without cause, my right to make further purchases under this agreement. Further, Mastel Precision has the right, if I become delinquent in payments on my account, to turn it over to a collection agency or an attorney at law for collection. I agree to pay reasonable collection fees, attorney fees, and other costs incurred in collection. Mastel Precision agrees to notify me of final demand for payment before the account is turned over for collection.

YOU AND ANY OTHER CREDITOR OR PROSPECTIVE CREDITOR OF THE UNDERSIGNED OR AND AGENCY EMPLOYED BY YOU OR ANY OF THEM, ARE AUTHORIZED TO MAKE INVESTIGATIONS CONCERNING THE UNDERSIGNED OR CONCERNING THE ABOVE INFORMATION AND TO DISCLOSE TO EACH OTHER THE INFORMATION SET FORTH AS A RESULT OF SUCH INVESTIGATIONS.